

ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0



| Title of Invention | | System and Method for Displaying Messages Using a Messages Table | | | | | |
|---|----------|--|------------|-------------------|------|-------|----------|
| Application Number: | | 09/603306 | | | | | |
| Confirmation Number: | | 1775 | | | | | |
| First Named Applicant: | | Brian Wolfe | | | | | |
| Attorney Docket Number: | | 5053-36200 | | | | | |
| Art Unit: | | 3626 | | | | | |
| Examiner: | | Natalie Pass | | | | | |
| Search string: | | (5850442 or 5884274 or 5909683 or 5937189 or 6038668 or 6065047 or 6073104 or 6112986 or 6239798 or 6272471 or 6272528 or 6456303 or 6484178 or 4839822 or 5987430 or 6314419 or 6480956 or 6584467).pn. | | | | | |
| RECEIVED FEB - 5 2004 GROUP 3600 | | | | | | | |
| US Patent Documents | | | | | | | |
| Note: Applicant is not required to submit a paper copy of cited US Patent Documents | | | | | | | |
| init | Cite.No. | Patent No. | Date | Patentee | Kind | Class | Subclass |
| NP | 1 | 5850442 | 1998-12-15 | Muftic | | | |
| NP | 2 | 5884274 | 1999-03-16 | Walker et al. | | | |
| NP | 3 | 5909683 | 1999-06-01 | Miginiac et al. | | | |
| NP | 4 | 5937189 | 1999-08-10 | Branson et al. | | | |
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| NP | 6 | 6065047 | 2000-05-16 | Carpenter et al. | | | |
| NP | 7 | 6073104 | 2000-06-06 | Field | | | |
| NP | 8 | 6112986 | 2000-09-05 | Berger et al. | | | |
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| NP | 13 | 6484178 | 2002-11-19 | Bence, Jr. et al. | | | |
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page 1 of 2
considered 19 MAY 2004

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| NP | 16 | 6314419 | 2001-11-06 | Faisal |
| NP | 17 | 6480956 | 2002-11-12 | DiRienzo |
| NP | 18 | 6584467 | 2003-06-24 | Haught et al. |

Remarks

Note: Remarks are not for responding to an office action.

Additional non-patent references are being sent by mail.

Signature

| Examiner Name | Date |
|---------------|-------------|
| NPem | 19 MAY 2004 |

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Form PTO-1449 (modified)
 List of Patents and Publications
 For Applicant's Information
 Disclosure Statement
 (Use several sheets if necessary)

ATTY. DKT. NO. 5053-36200

SERIAL NO. 09/603,306

APPLICANT: Brian Wolfe

GROUP: 3626

FILING DATE: June 23, 2000

FEB 05 2004

U.S. PATENT DOCUMENTS

| EXAM. INITIALS | REF. DES. | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB CLASS | FILING TRADE MARK APPROPRIAT |
|-------------------|--------------|-----------------|------|------|-------|--------------|---------------------------------|
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FOREIGN PATENT DOCUMENTS

| EXAM. INITIALS | REF. DES. | DOCUMENT NUMBER | DATE | COUNTRY | CLASS | SUB CLASS | TRANSLATIO YES NO |
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| | E1 | 0 280 773 | 09/1988 | EP | | | |
| | E2 | 0 465 018 | 01/1992 | EP | | | |
| | E3 | 0 926 608 | 06/1999 | EP | | | |

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

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| E1 | "@ Fault A Commitment to Consistency," Computer Sciences Corporation, Copyright 2000, pp. 1-10. |
| F2 | Borland, Russel, "Running Microsoft Outlook 97," Microsoft Press, 1997. |
| F3 | Hewarth, "Outsourcing: Technology on Tap," Business Review Weekly, December 1999, pp. 1-5. |
| F4 | "The OTC Revolution"; Juhl, Randy; March 3, 1997; Drug Topics 141 (5). |
| E5 | Mead, Jay, "Measuring the Value Added by Technical Documentation" Technical Communication Online, August 1998, V. 45, N. 3. |
| F6 | Merlin, Jr., William F., "Collision Course With the Colossus Program: How To Deal With It," The Merlin Law Group, May 2000, Tampa, FL, pp. 1-17. |
| F7 | Merlin, Jr., William F., "Overcoming Allstate's Trade Secrets and Work Product Objections," The Merlin Law Group, May 2000, Tampa, FL, pp. 1-31. |
| F8 | Microsoft Press Computer Dictionary Second Edition, Microsoft Press, 1994, pp. 26-27, 117, 277, 335, 338, 353, 366-367, and 383. |
| F9 | Merlin, Jr., William F., "Colossus: What We Knew Today," The Merlin Law Group, August 2000, Tampa, FL, pp. 1-8. |
| F10 | https://www.foremost.com/secure/fm CLAIMS.htm 1996 |
| F11 | Summary of Colossus Functionality as of December 1999 |
| F12 | Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997. |
| F13 | Scopus and Entrust: Call Center Sales Center is Unveiled, American Banker, November 10, 1997, Vol. 162, Issue 217 |
| F14 | Allstate Creates New Customer Care Center Internet Service, April 13, 1999, accessed at www.allstate.com/media/newsheadlines |

EXAMINER:

M Pen

DATE CONSIDERED: *19 MAY 2004*

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent owner

Information Disclosure Statement--PTO 1449 (modified)

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Form PTO-1449 (modified)
List of Patents and Publications
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Disclosure Statement
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ATTY. DKT. NO. 5053-36200

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|-------------------|--------------|-----------------|------|------|-------|--------------|------------------------------|
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FOREIGN PATENT DOCUMENTS

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|-------------------|--------------|-----------------|------|---------|-------|--------------|----------------------|
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